



EUROPEAN CENTRAL BANK

EUROSYSTEM

COURTESY TRANSLATION

Mario DRAGHI
President

Mr Gianluca Buonanno
Member of the European Parliament
European Parliament
60, rue Wiertz
B-1047 Brussels

Frankfurt, 10 March 2015

L/MD/15/137

Re: Your letter (QZ-19)

Honourable Member of the European Parliament, dear Mr Buonanno,

Thank you for your letter, which was passed on to me by Mr Roberto Gualtieri, Chairman of the Committee on Economic and Monetary Affairs, accompanied by a cover letter dated 29 January 2015.

Please note that the European Central Bank is not entrusted with the task of consumer protection. Therefore, I would kindly refer you to the competent national and/or European authorities.

Yours sincerely,
[signed]

Mario Draghi

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